Coordinated session-based admission control with statistical learning for multi-tier internet applications

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1. Introduction

Due to the dynamic nature and scale of the Internet, Internet applications deploy a multi-tier architecture, with each tier provisioning a certain functionality to its preceding tier and making use of the functionality provided by its successor to carry out its part of the overall request processing (Bouchenak et al., 2006; Chen et al., 2006; Diao et al., 2006a, 2006b; Horvath et al., 2007; Kamra et al., 2004; Lama and Zhou, 2009; Liu et al., 2008; Muppala and Zhou, 2009; Tang et al., 2008; Urgaonkar et al., 2005, 2008; Villela et al., 2007; Weng et al., 2009; Zhang et al., 2007). A typical e-commerce application usually consists of three tiers: a front-end web tier that is responsible for HTTP request processing, a middle application tier that implements core application functionality say based on Java Enterprise platform, and a backend database that stores product catalogs and user orders. The multi-tier computer systems keep growing in scale and complexity. They become so complicated that it is even a big challenge to get a good understanding of the entire system dynamic behaviors (Rao and Xu, 2008a, 2008b).

Admission control and dynamic resource allocation are two critical mechanisms for peak load management and quality-of-service provisioning for Internet services. Admission control is critical when an Internet service is operating at or close to its maximum available capacity before additional resources are provisioned. An admission control mechanism should accept new clients only when the service can guarantee successful transaction completion. Deferring clients at the very beginning of their transactions rather than in the middle is essential to minimize resource wastage (Cherkasova and Phaal, 2002).

Most popular Internet applications are session-based. A session is a sequence of individual requests of different types made by a customer during a single visit to a website (Menascé et al., 2000). SBAC (session-based admission control) is an important approach on e-commerce websites (Cherkasova and Phaal, 2002). It originally proposes to use the effective session throughput defined as the number of completed sessions, instead of request throughput, to evaluate the web server performance. However, SBAC is not effective for peak load management in a multi-tier architecture. This is mainly due to the fact that the bottleneck tier in a multi-tier website dynamically shifts among tiers as client access pattern changes.

The industry standard TPC-W benchmark has browsing, shopping, and ordering mixes. One may argue that under heavy load conditions, only ordering sessions be accepted since they are more likely than other sessions to result in economic benefits for an